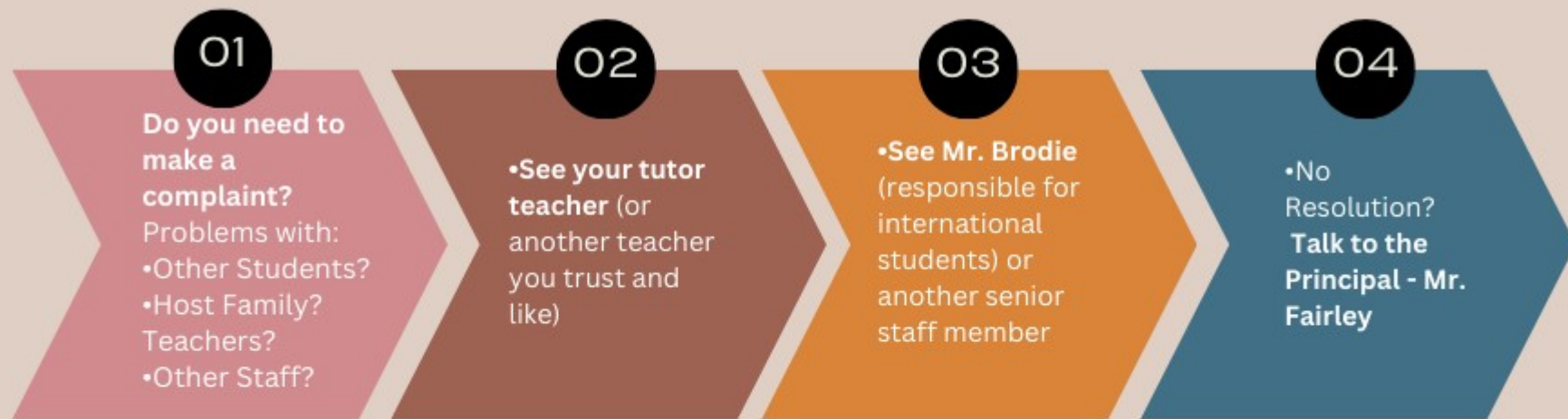


# Complaint Procedure for International Students

What to do if you have a problem or want to make a complaint



School still not helping?

## Next Steps - Going Beyond the School:

or

•Contact NZQA:  
[gadrisk@nzqa.govt.nz](mailto:gadrisk@nzqa.govt.nz)  
or call them on:  
0800 697 296

If your complaint is about fees, contact  
iStudent complaints:  
[www.istudent.org.nz](http://www.istudent.org.nz)  
0800 00 66 75